



**Chaloupka
u Lízy**
HOLIDAY COTTAGE

FOR A PEACEFUL AND ENJOYABLE STAY

General Terms and Conditions

Loučany 11, 340 21 Javor · chaloupkaulizy.com

CHECK-IN
15:00

CHECK-OUT
10:00

COTTAGE CAPACITY
6 adults

By paying the deposit or the full accommodation price, guests accept these terms.

01 Bookings and payments

Payment confirms a binding booking; the due date is agreed in the booking confirmation. Depending on the booking platform, guests may receive an invoice for the deposit or the full price. Payment and stay details are confirmed by email.

The booking becomes valid when payment reaches the account. If payment is late, the booking may be cancelled without refunding any deposits already paid.

02 Price of your stay

The price is based on the offer on the platform through which the guest expressed interest (e.g. Airbnb, echalupy.cz). The accommodation provider confirms it with the booking and payment instructions.

The price includes rental, bed linen, towels, firewood, sauna use and basic cleaning of shared areas, bed linen and sanitary facilities. Excessive soiling is charged separately (Article 7).

Electricity is not included. It is charged at departure according to actual consumption and the price per kWh listed on the cottage website.

03 Cancellation policy

You may cancel at any time without giving a reason, always in writing. The date the email is received or the letter is postmarked determines the cancellation date. Agreed cancellation charges:

CANCELLATION BEFORE ARRIVAL	CHARGE (% OF TOTAL PRICE)
90 days or more	No charge
89–60 days	25%
59–30 days	50%
29–10 days	75%
Fewer than 10 days	100%

Early departure for any reason does not entitle guests to compensation or a refund for the unused part of the stay.

04 Quiet hours and consideration

Quiet hours are **22:00–08:00**. Do not disturb guests or neighbours with music, television, singing, noisy work or loud conversation, particularly in the garden near neighbours and in parking areas. Sound must not be audible outside the property; outdoor gatherings must also be quiet.

The cottage is in a peaceful area. We recommend ending social gatherings before quiet hours; if you stay up later, keep noise to a minimum, especially outdoors.

Respect privacy and shared spaces, treat furnishings carefully and keep indoor and outdoor areas clean, especially the kitchen and sanitary facilities. Report damage immediately; charges may apply.

Drink alcohol responsibly. Excessive drinking that disturbs others and illegal substances are prohibited and may result in immediate termination of the stay. Pets require prior approval (Article 8), must be under control and must not cause noise or mess.

Repeated breaches of quiet hours or inappropriate behaviour entitle the operator to end the stay immediately without compensation. Police or security services may be called to restore order and guests may be required to leave immediately.

05 Arrival and departure

Check-in is at **15:00** and check-out at **10:00**, unless otherwise agreed.

06 Care of the property

Follow the house rules and return the property in proper condition. Report damage; the operator may recover compensation from the guest for damage to furnishings or the property.

07 Departure cleaning and charges

Leave the property in a condition consistent with normal use and reasonable cleanliness: remove personal belongings and rubbish, clean kitchen appliances and dishes, and put them back in place. Carry out basic cleaning.

Soiling that can be cleaned: If cleaning beyond the normal scope is needed, the guest pays **CZK 2,500** for additional cleaning. Examples include soiled upholstery, bed linen or curtains that can be cleaned.

More serious property damage: In cases such as damaged walls or destroyed furniture, the Police of the Czech Republic will be called to document the incident and prepare a report for insurance claim purposes. Alternatively, a damage record and photographic evidence may be prepared with the responsible guest, together with a written agreement for a one-off payment corresponding to the documented amount of damage.

08 Capacity and pets

Maximum capacity is **6 adults**. Additional guests require the accommodation provider's prior consent. Exceeding capacity without their knowledge may lead to immediate termination of the stay without compensation.

No more than **one large dog or two small dogs** are permitted. Other animals require prior approval. Breaching this rule may result in termination of the stay without compensation.

09 Liability and unforeseen events

The operator is not liable for disruption, changes or cancellation caused by unforeseen circumstances or force majeure; disturbance from nearby maintenance or gardening; guest injury at the property; loss, theft or damage to personal belongings or vehicles; or temporary utility outages.

Serious unforeseen circumstances preventing safe rental entitle the operator to cancel the stay. Any deposit already paid will be refunded. The accommodation provider is not liable for damage or other harm resulting from this measure.

*Thank you for your consideration.
Enjoy your stay.*